



SPAULDING™

REHABILITATION NETWORK

Spaulding Response to COVID-19 as of Monday March 16, 2020

Spaulding Rehabilitation Network has been closely monitoring the evolving response and guidance from local and national officials regarding COVID-19 (Coronavirus). The safety of our patients, staff and our communities are our highest priority.

Each Spaulding facility has put in place enhanced screening procedures and limited or restricted visitors. In addition, we'd like to share further steps taken to ensure your safety and those in our community.

Nutrition and Food Service Changes

SRN Nutrition and Food Service continue to follow federal and state regulations and food codes, while also exercising extreme caution during this situation. As a result, temporary operational service changes have been implemented at SRN facilities. These include no visitor or patient access to the Spaulding Hospital Cambridge Cafeteria. At Spaulding Cape Cod and Spaulding Charlestown effective immediately no loose items with only pre-made salads, pre-wrapped pastry/breads will be available and we will be discontinuing any self-service items.

Environmental Services Addresses Cleaning Needs

SRN Environmental Services has increased the frequency of cleaning common areas, focusing on high contact surfaces such as doorknobs and railings. We also encourage you to help us by making use of our anti-bacterial sanitizer provided and practice hand washing best practices.

Visitor Guidelines

Current screening procedures will continue to be in place for anyone entering a Spaulding facility including staff and anyone experiencing any respiratory symptoms including fever, sore throat, or cough – regardless of travel history must postpone entering any Spaulding site until they feel better and are symptom free.

As of Tuesday, March 17th and indefinitely, no visitors will be allowed in any Spaulding inpatient facility. This is being done as a difficult but necessary step to protect our patients, one of the highest risk groups for this epidemic and our staff who

need to be able to deliver care. In addition, patients will not be allowed out of the facility to meet any visitors. Only clinically appropriate and urgent medical travel will be allowed with the approval SRN site administrative leadership and clinical leadership.

Our staff will work to support creative digital methods such as FaceTime and other methods to help our patients to stay engaged and support by their family and friends. Our clinical team will also look at digital methods to engage in important family education opportunities.

We know this is a stressful time however we want to assure you everyone is working with all federal and state agencies and the Partners HealthCare to ensure that all of the necessary resources to keep our patients are being activated. Thank you for your cooperation and understanding as we all do our part to ensure the health and safety of Spaulding and our community.

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